

## NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

AUSTRIA Gesundheit Österreich GmbH Website:

<https://www.gesundheit.gv.at/Portal.Node/ghp/public/content/kontaktstellepatientenmobilitaet.html> Email: [patientenmobilitaet@goeg.at](mailto:patientenmobilitaet@goeg.at)

BELGIUM Soins de santé transfrontaliers Website: [www.crossborderhealthcare.be](http://www.crossborderhealthcare.be) Email: [information@crossborderhealthcare.be](mailto:information@crossborderhealthcare.be)

BULGARIA National Health Insurance Fund Website: [www.nhif.bg](http://www.nhif.bg) Email: [crossbordercare@nhif.bg](mailto:crossbordercare@nhif.bg)

CROATIA Croatian Health Insurance Fund Website: [www.hzzo.hr](http://www.hzzo.hr) Email address: [ncp-croatia@hzzo.hr](mailto:ncp-croatia@hzzo.hr)

CYPRUS Ministry of Health Website: [www.moh.gov.cy/cbh](http://www.moh.gov.cy/cbh) Email: [ncpcrossborderhealthcare@moh.gov.cy](mailto:ncpcrossborderhealthcare@moh.gov.cy)

CZECH REPUBLIC Health Insurance Bureau Website: [www.kancelarzp.cz](http://www.kancelarzp.cz) E-mail: [info@kancelarzp.cz](mailto:info@kancelarzp.cz)

DENMARK Danish Patient Safety Authority Website:

<http://stps.dk/da/borgere/internationalsygesikring/nationaltkontaktpunktforbehandling-i-eueoes>  
E-mail: [IS-kontor@patientombuddet.dk](mailto:IS-kontor@patientombuddet.dk)

ESTONIA Estonian Health Insurance Fund Website: [www.haigekassa.ee/kontaktpunkt](http://www.haigekassa.ee/kontaktpunkt) Email: [info@haigekassa.ee](mailto:info@haigekassa.ee)

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FINLAND Kela Website: [www.hoitopaikanvalinta.fi](http://www.hoitopaikanvalinta.fi) Email: [yhteyspiste@kela.fi](mailto:yhteyspiste@kela.fi)

FRANCE Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS) Website : <http://www.cleiss.fr/presentation/pcn.html> Email : [soinstransfrontaliers@cleiss.fr](mailto:soinstransfrontaliers@cleiss.fr)

GERMANY Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA) Website: [www.eu-patienten.de](http://www.eu-patienten.de) Email: [info@eu-patienten.de](mailto:info@eu-patienten.de)

GREECE National Organization for the Provision of Health Services – EOPYY Website: <https://eu-healthcare.eopyy.gov.gr> Email: [ncp\\_gr@eopyy.gov.gr](mailto:ncp_gr@eopyy.gov.gr)

HUNGARY Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ National Center for Patients' Rights and Documentation For EU citizens that intend to use Hungarian healthcare : Website: <http://www.patientsrights.hu/> Email: [info@patientsrights.hu](mailto:info@patientsrights.hu) For Hungarian citizens seeking healthcare in EU : Website: <http://www.eubetegjog.hu/> E-mail: [info@eubetegjog.hu](mailto:info@eubetegjog.hu)

IRELAND Cross-Border Healthcare Directive Department Website: <http://hse.ie/eng/services/list/1/schemes/cbd/CBD.html> Email: [Crossborderdirective@hse.ie](mailto:Crossborderdirective@hse.ie)

ITALY Ministry of Health, Directorate-General for health planning Website: [http://www.salute.gov.it/portale/temi/p2\\_4.jsp?lingua=english&area=healthcareUE](http://www.salute.gov.it/portale/temi/p2_4.jsp?lingua=english&area=healthcareUE) Email: [ncpitaly@sanita.it](mailto:ncpitaly@sanita.it)

LATVIA National Health Service Website: [www.vmnvd.gov.lv](http://www.vmnvd.gov.lv) Email: [nvd@vmnvd.gov.lv](mailto:nvd@vmnvd.gov.lv)

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LITHUANIA State Health Care Accreditation Agency under the Ministry of Health Website for NCP where patients could find the information in one place: [www.lncp.lt](http://www.lncp.lt) For EU citizens intending to use Lithuanian healthcare : Website: <http://www.vaspvt.gov.lt/en> Email: [vaspvt@vaspvt.gov.lt](mailto:vaspvt@vaspvt.gov.lt) National Health Insurance Fund under the Ministry of Health For Lithuanian insured persons seeking healthcare in the EU : Website: <http://www.vlk.lt/vlk/en/> E-mail: [vlk@vlk.lt](mailto:vlk@vlk.lt)

LUXEMBOURG Service national d'information et de médiation santé For EU citizens intending to use Luxemburgish healthcare : Email: [info@mediateursante.lu](mailto:info@mediateursante.lu) Website: [www.mediateursante.lu](http://www.mediateursante.lu)  
Ministry of Social Security (Caisse nationale de santé) For Luxemburgish insured persons seeking healthcare in the EU : Website: [www.cns.lu](http://www.cns.lu) Email: [cns@secu.lu](mailto:cns@secu.lu)

MALTA Ministry for Health Website: <http://health.gov.mt/en/cbhc/Pages/Cross-Border.aspx>  
Email: [crossborderhealth@gov.mt](mailto:crossborderhealth@gov.mt)

NETHERLANDS Netherlands NCP Cross-border Healthcare Website: [www.cbhc.nl](http://www.cbhc.nl)

POLAND National Health Fund Website : <http://www.kpk.nfz.gov.pl/en/> Email: [ca17@nfz.gov.pl](mailto:ca17@nfz.gov.pl)

PORTUGAL The Central Administration of the Health System Website: <http://diretiva.min-saude.pt/> Email: [diretiva.pcn@acss.min-saude.pt](mailto:diretiva.pcn@acss.min-saude.pt)

ROMANIA National Health Insurance House Website: [www.cnas-pnc.ro](http://www.cnas-pnc.ro) E-mail: [pnc@casan.ro](mailto:pnc@casan.ro)

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SLOVAKIA Healthcare Surveillance Authority Website: [www.udzs-sk.sk](http://www.udzs-sk.sk) Email: [web@udzs-sk.sk](mailto:web@udzs-sk.sk)

SLOVENIA Health Insurance Institute of Slovenia (HIIS) Website: <http://www.nkt-z.si/wps/portal/nktz/home> Email: [kontakt@nkt-z.si](mailto:kontakt@nkt-z.si)

SPAIN Ministry of Health, Social Services and Equity Website:  
<http://www.msssi.gob.es/pnc/home.htm> Email: [oiac@msssi.es](mailto:oiac@msssi.es)

SWEDEN Försäkringskassan For Swedish insured persons seeking healthcare in the EU : Website: [www.forsakringskassan.se](http://www.forsakringskassan.se) Email: [kundcenter@forsakringskassan.se](mailto:kundcenter@forsakringskassan.se) ;  
[huvudkontoret@forsakringskassan.se](mailto:huvudkontoret@forsakringskassan.se) Socialstyrelsen For EU citizens intending to use Swedish healthcare : Website: [www.socialstyrelsen.se](http://www.socialstyrelsen.se) Email: [socialstyrelsen@socialstyrelsen.se](mailto:socialstyrelsen@socialstyrelsen.se)

UNITED KINGDOM NHS Website: [www.nhs.uk/nationalcontactpoint](http://www.nhs.uk/nationalcontactpoint)

ICELAND Icelandic Health Insurance- International Department Website:  
<http://www.sjukra.is/english> Email: [international@sjukra.is](mailto:international@sjukra.is)

LICHTENSTEIN Amt für Gesundheit (AG) Website: <http://www.llv.li/#/117345/patientenmobilitat-im-euerraum> E-mail: [patientenmobilitaet@llv.li](mailto:patientenmobilitaet@llv.li)

NORWAY HELFO (The Norwegian Health Economics Administration) Website:  
<https://helsenorge.no/norwegian-national-contact-point-for-healthcare1> E-mail:  
[servicesenteret@helfo.no](mailto:servicesenteret@helfo.no)